



NEW TRIBE TENGU SADDLE User Guide

WARNING: For tree climbing only. This activity is dangerous. Understand and accept the risks involved before participating. You are responsible for your own actions and decisions. Before using this product, read and understand all instructions and warnings that accompany it and familiarize yourself with its capabilities and limitations. We recommend that every user seek qualified instruction in the use of this gear. **Failure to read and follow these warnings can result in severe injury or death!**

USER INSTRUCTIONS

NFPA Standard 1983 recommends separating the user instructions from the saddle and retaining them in permanent record. The standard also recommends making a copy of the instructions to keep with the saddle and that the instructions should be referred to before and after each use.

For tree climbing, ascending, descending and belays, your rope or other safety devices must be attached directly into the **Screw Link** at front and center. **DO NOT TIE IN TO ANY OTHER PART OF THE SADDLE!**



PUTTING ON YOUR NEW TRIBE TENGU SADDLE

Remove the screw link and open the quick-release buckles on the leg straps. Check that all webbing parts are free of twists.

WAIST STRAP Position the belt at your waist so that the waist strap crosses your belly at the navel. 1) Thread the waist strap into the buckle and 2) pull it to the right until it feels comfortably snug. 3) Loop the end of the strap back into the buckle and 4) tuck it inside the belt to lock it in place.



LEG STRAPS Bring the leg straps around each leg and fasten the buckles by passing the smaller part through the larger part **from below**. **IMPORTANT: Do not** pass the smaller buckle part through the larger part **from above**. Doing so will allow the webbing to slip and the saddle will fail!



(If you prefer, you can put on the saddle without opening the leg strap buckles. Step into the leg straps as you would put on a pair of pants, then raise the belt into position at your waist.)

CLOSING THE SADDLE Using the Screw Link provided with your saddle, link the soft D-ring on the legstrap bridge to the two webbing eyes on the belt, aligned as shown here, without any twists in the webbing. Screw the link all the way closed, just finger-tight.



LEG STRAP ADJUSTMENTS

Butt straps For good balance and to make sure the legstraps cannot bind at your crotch, adjust the butt straps. The longer they are, the further the leg straps ride away from your crotch, preventing a pinch. But if they are set too long they can affect your balance. **Hang in the saddle.** Lift the black buckles on the belt in back, to let out the butt straps until they are very slack. Check your balance and comfort, then shift the leg pads to a position on your thigh that feels best. For some people the best position for the leg pads is closer to the knees than the hips. Find your best leg pad position and pull on the butt straps just enough to take out the slack.



Leg straps The length of the leg straps is adjustable for a custom fit. **Hang in the saddle** to check your comfort and balance. If the leg straps are too long, you may feel off balance, tipping backwards. If too short, you may feel cramped and pinched. Decide what adjustment you want to try. Take off the saddle and lengthen or shorten the leg straps by moving the webbing through the adjuster buckles. Hang in the saddle again to test the fit. Adjust again if necessary, until it feels right. Do this with both leg straps, making them both the same length. **New Tribe leg straps are designed to ride loose on your legs. Do not make them snug on your thigh as you would with other saddles.** Once the strap length is right, the pads should be at center back of your thigh. If they are off center, slide them into the right position by easing the leg strap webbing through the black buckle on the pad.

When properly adjusted, your Tengu allows you to hang upright on rope. You should feel balanced and comfortable with your weight evenly distributed—not too much pressure on either the belt or the leg straps, and no need to hold onto the rope to stay upright. Experiment with these adjustments until you find what's best for you. You only have to adjust your Tengu the first time you put it on. Once you make it right, it will stay that way until you change it.

USING YOUR TENGU SADDLE

For ascending, descending and belays, your rope or other safety devices must be connected or tied directly into the **Screw Link at the front**, between the two sewn eyes of the belt. Your New Tribe saddle should allow you to sit comfortably upright while ascending, hanging, or descending. The side D-rings on your saddle may be used for work positioning in conjunction with a lanyard or rope that connects to both side Ds.

CAUTION: The gear loops and carabiner loops sewn onto the Tengu saddle belt and leg straps are intended only for carrying gear and accessories. Do not use them for life support. Always keep your life support connected to the **Screw Link in front**.

CAUTION: Make sure that the saddle fits snugly at the waist and that the Screw Link is secure before using the saddle. When wearing the saddle, double-check the buckles, Screw Link, and fit of the saddle immediately prior to relying on it for support.

IMPORTANT USER INFORMATION FOR LIFE SAFETY EQUIPMENT

For your safety and to get the most out of your New Tribe saddle, please read and follow these directions.

INSPECTION AND RETIREMENT

Inspect your saddle for signs of damage and wear before and after each use. It is vitally important that your saddle be in good condition. A damaged saddle must be retired immediately. Any time you retire a piece of gear, destroy it to prevent future use.

Safe life expectancy The nylon components of climbing equipment degrade over time. Seven years is considered the safe shelf life of nylon climbing equipment when it is *stored properly and never used*. With normal use and proper care, the safe life expectancy of your saddle is approximately three years, and can be longer or shorter depending on how frequently you use it and on the conditions of its use.

INSPECTION CHECKLIST Retire a saddle immediately when any ONE or more of these apply:	
	—there is any kind of rip or hole in the webbing.
	—the webbing is burnt, singed, or melted.
	—there are any torn threads or heavy abrasion to the webbing.
	—there is dirt or grit imbedded in the webbing.
	—the fabric chafe wrap that protects the webbing in places of hard wear is worn off or frayed.
	—the webbing is faded or discolored from exposure to ultraviolet light, moisture, solvents, fumes or bleach.
	—any one of the buckles is cracked, corroded, has a burr, or is damaged or deformed in any way.
	—it has been involved in a fall. Retire it immediately even if there is no visible damage.
	—it is seven or more years past the manufacture date. Retire it immediately even if there is no visible damage.
	—you have any doubt about its dependability. Retire it immediately even if there is no visible damage.

MAINTENANCE & STORAGE

If the saddle becomes soiled, it can be washed in cold water with a mild non-detergent soap. Hang to dry in a well-ventilated area out of direct sunlight. Do not dry in an automatic dryer. Prevent exposure to flame or high temperatures. Keep the saddle in a clean, dry, dark place off of concrete and away from acids, alkalis, exhaust emissions, rust and strong chemicals. If the saddle becomes wet, allow to dry completely before storing.

REPAIRS & ALTERATIONS

We recommend that all repair work be done by the manufacturer. All other repair work or modification of the saddle may void the warranty and releases New Tribe, Inc. from all liability and responsibility as the manufacturer.

Warranty and Returns

One Year Limited Warranty

Every product sold by New Tribe carries a one-year warranty against defects in materials and workmanship. New Tribe will repair or replace the defective product at no charge and return it to you. You are responsible for all shipping costs.

Coverage terminates if you sell or otherwise transfer the product.

This warranty does not cover any problem that is caused by abuse, misuse, or an act of nature (such as a flood). Also, consequential and incidental damages are not recoverable under this warranty.

To make a claim under this warranty, call New Tribe at 541-476-9492 or 1-866-223-3317 to request a **Return Authorization Number**. Mark the package with the Return Authorization Number and include a note listing the invoice number of your purchase, your contact information and a short description of the problem. Ship your New Tribe product to New Tribe, 5517 Riverbanks Road, Grants Pass, OR 97527.

We will inspect your New Tribe product and contact you within 72 hours to give the results of our inspection. Depending on our findings, New Tribe will repair or replace your New Tribe product or refund your purchase price, at our sole discretion.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Returns

You may return your New Tribe product for any reason. Please call New Tribe at 541-476-9492 or 1-866-223-3317 to request a **Return Authorization Number**. Ship your product to New Tribe, 5517 Riverbanks Road, Grants Pass, OR 97527. Mark the package with the Return Authorization Number and the invoice number of your purchase. You are responsible to pay for return shipping. We will inspect your New Tribe product and contact you within 72 hours to give the results of our inspection.

If we receive your return within 30 days after date of purchase, and if the product is in new, unused and saleable condition, we will accept your return and refund your purchase price less the original shipping charge. If your product shows signs of use or soil, we cannot accept the return and will discard it or send it back to you, per your request.

If we accept the return of your New Tribe product but receive it 31 to 90 days after date of purchase, we will refund your purchase price less a restocking fee of up to 25%. No returns will be accepted if received more than 90 days after date of purchase.